

TEXAS BEHAVIORAL HEALTH EXECUTIVE COUNCIL
2nd QUARTER MEASURES
FY 2026

Number of Licenses Renewed (from ald12)

LSSP	456
LIC	697
LPA	76
LPC	3482
MFT	461
LBSW	358
LMSW	1390
LCSW	1808
AP	10

Total 8,738

Number of Licenses Issued (from ald11 and BO)

LPA	16
PLP	109
LIC	72
LSSP	14
LPCA	786
LPC	160
LPC Upgrade	649
MFTA	75
MFT	38
MFT Upgrade	54
LBSW	34
LMSW	470
LCSW	173
LMSW Upgrade	25
LCSW Upgrade	389
TEMP SW	17

Total 3,071

Number of Complaints Resolved (from BO report)

LP/LPA	19
LSSP	2
LPC	96
MFT	7
SW	16
Total	140

Percent of Complaint Resolved Within Six Months (from BO report)

1 st Qtr	83/158 =	53%
2 nd Qtr	47/140 =	34%
3 rd Qtr		
4 th Qtr		
YTD	130/298=	44%

Percent of Complaints Resolved resulting in Disciplinary Action (from BO report)

1 st Qtr	19/158 =	12%
2 nd Qtr	28/140 =	20%
3 rd Qtr		
4 th Qtr		
YTD	47/298 =	16%

Average Time for Complaint Resolution (from BO report)

1 st Qtr	48,875 days to resolve 158 complaints = 309.34 days
2 nd Qtr	49,215 days to resolve 140 complaints = 351.54 days
3 rd Qtr	
4 th Qtr	
YTD	98,090 days to resolve 298 complaints = 329.17 days

Number of Complaints Pending (from BO report) 945

Closed	4
File at SOAH	0
ISC Scheduled	17
Legal Review	538
NOV Sent	4
Open	2
Under Investigation	380

Average Time for Application Processing (from BO report) (**Bold averages only**)

1 st Qtr	76,193 days to process 2,985 applications =	25.53 days
2 nd Qtr	84,885 days to process 2,967 applications =	28.61 days
3 rd Qtr		
4 th Qtr		
YTD	161,078 days to process 5,952 applications =	27.07 days

LPA Initial	1632 days to process 32 applications =	51.00
LPA Final	2792 days to process 16 applications =	174.50
LIC Initial	4750 days to process 119 applications =	39.92
LIC Final	10036 days to process 72 applications =	139.39
LSSP	544 days to process 14 applications =	38.86
Temp LIC	89 days to process 7 applications =	12.72
LPC Initial	11689 days to process 160 applications =	73.06
LPCA Initial	23443 days to process 786 applications =	29.83
LPC Upgrade	7513 days to process 649 applications =	11.58
MFT License	4744 days to process 38 applications =	124.85
MFTA License	12063 days to process 75 applications =	160.84
MFTA Upgrade	903 days to process 54 applications =	16.73
Temp MFT	254 days to process 10 applications =	25.40
SW License	8601 days to process 434 applications =	19.82
SW OOS License	12782 days to process 243 applications =	52.60
SW Upgrade	7848 days to process 414 applications =	18.96
Temp SW License	93 days to process 7 applications =	13.29

- Those in **BOLD** are the applications we have more control over (i.e. we are not waiting for them to take and pass a national exam).

Calculations reviewed by:

David Zinn

Date:

3/25/26